



Conway Police Department Annual Report 2017



Conway, Arkansas





Conway Police Department – 2017 Annual Report

This document is a report of not only crime statistics but activities and services conducted by the police department in the protection and service to the citizens of this community. While this is a comprehensive report of services required, it does not include the many incidents of police personnel assisting members of the community that did not result in a report filed or arrest made. This report is encouraging considering the ever increasing demand on police services by a growing community and the high turnover rate experienced in the Communications Center and Patrol Division. In 2017, we experienced an 8% turnover rate in sworn officers and a 32% turnover rate in the Conway Emergency Operations Center.

Special Operations worked twenty five (25) special events resulting in 1,348 total man-hours. This is one additional event compared to 2016 records but a 16% decrease in man hours required to work those events. While the number of events are similar, Soaring Wings decreased the length of their event to a half marathon, accounting for a majority of the decrease in man hours. SWAT reported being utilized twenty six (26) times in 2017 for incidents ranging from narcotics search warrants to barricaded suspects. The Investigations Division worked a total of 2,282 cases, a 6.7% decrease from 2016. Department wide, there were 4,760 adult arrests and 251 juvenile arrests made in 2017. This is a 1.2% increase in adult arrests and a 17.7% decrease in Juvenile arrests when compared to the previous year. Conway Emergency Operations Center reported 68,064 calls for service, which is a 1.8% decrease from 2016. There were 28,975 Emergency 911 calls received, which is a 15.5% decrease compared to the previous year. Animal Welfare Unit reported a total intake of 1,629 animals, a total of 751 adoptions and rescues, and 3,033 licenses issued. There was a 2% decrease in euthanized animals in 2017 and 1,936 citations and warnings were issued. There was a total of 25,930 hours of training for officers in 2017; these hours included Basic Police Academy Training, K9, SWAT, and Field Training. Program highlights include the continuation of the Text-A-Tip program, Underage Drinking Alcohol Compliance Check, and the Drug Take Back Program.

The members of the Conway Police Department are dedicated professionals proud to serve and protect our community.

Chief Jody Spradlin

Violent Crimes, overall, experienced a 10% decrease from 2016 to 2017. There were 253 violent crimes reported in 2017 versus 280 violent crimes reported in 2016. The violent crimes in Conway for 2017 are broken down as follows:

- There was an 80% decrease in Murders with one reported in 2017 and 5 reported in 2016.
- There was a 29% decrease in Rapes with 25 in 2017 and 35 reported in 2016.
- There was a 29% decrease in Robberies with 63 in 2017 and 89 reported in 2016.
- There was a 9% increase in Aggravated Assaults with 164 in 2017 and 151 reported in 2016.

Property Crimes, overall, experienced a 22% decrease from 2016 to 2017 with 2,260 property crimes reported in 2017 versus 2,909 property crimes reported in 2016. The Property Crimes in Conway for 2017 are broken down as follows:

- There was an 8% decrease in Burglaries with 315 in 2017 and 343 reported in 2016.
- There was a 24% decrease in Thefts with 1,797 in 2017 and 2,379 reported in 2016.
- There was a 23% decrease in Motor Vehicle Thefts with 144 in 2017 and 186 reported in 2016.
- There was a 300% increase in Arsons with 4 in 2017 and 1 reported in 2016.

The below table depicts reported incidents over the past eight years. This reflects that while the population in Conway has risen significantly, there has been no significant rise in crime.

Crime Statistic's Comparison for 2010 through 2017

| | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 |
|----------------------|--------|--------|--------|--------|--------|--------|--------|--------|
| Murder | 4 | 3 | 3 | 1 | 1 | 2 | 5 | 1 |
| Rape | 19 | 20 | 20 | 23 | 26 | 26 | 35 | 25 |
| Robbery | 48 | 82 | 82 | 51 | 62 | 85 | 89 | 63 |
| Burglary | 446 | 397 | 397 | 371 | 395 | 394 | 343 | 315 |
| Theft | 2,012 | 2,108 | 2,108 | 2,242 | 2,311 | 2,482 | 2,379 | 1,797 |
| Motor Vehicle Theft | 95 | 105 | 105 | 102 | 141 | 149 | 186 | 144 |
| Estimated Population | 59,881 | 60,881 | 62,430 | 63,500 | 64,500 | 64,980 | 65,300 | 65,800 |

ADMINISTRATION DIVISION

The Administration Division consists of 3 sworn officers and 30 non-sworn who are assigned to the following sections: Office of Professional Responsibilities, Conway Emergency Operations Center, and the Animal Welfare Unit. The following Administration Division statistics were reported for 2017:

- The Conway Emergency Operations Center received a total of 68,064 calls for service during 2017. This averages out to 186 phone calls daily. This is a 1.8% decrease in calls for service when compared to 2016. There were 28,975 911 calls made, which averages out to be 79 emergency 911 calls per day, which is a 15 % decrease compared to 2016.
- Animal Welfare impounded 1,629 animals in 2017 as compared to 1,707 in 2016. Dogs/Cats adopted or placed at a rescue center during 2017 were 751, a 13% decrease over 2016's 864. Conway residents purchased 3,033 dog and cat licenses during 2017, an increase of 1.9% from 2,976 licenses the year before. These licenses along with half of the adoptions fees brought in \$41,837 in 2017 as compared to \$44,172 in 2016. These funds allow for the spay/neuter account to continue with healthcare needs of shelter animals. (There is different licensing fee based on altered or unaltered animals.) The euthanasia rate for dogs/cats brought into the Conway AWU was 31% in 2017, compared to the 2016 euthanasia rate of 33%. This percentage rate is well below the national rate of 65%. The adoption/release to rescue rate for dogs/cats brought into the AWU in 2017 was 46% as compared to 51% in 2016. The national adoption rate is 20%. AWU officers issued 1,936 warnings and citations in 2017, an increase of 21% from 2016. Calls for Service increased by 1% in 2017, with 3,319 compared to 3,286 in 2016.

PATROL DIVISION

The Patrol Division consists of 85 sworn officers and 2 non-sworn. The following statistics were reported for 2017:

- Patrol Division has 15 pillars of training that each officer must complete. As of the end of 2016, the Patrol Division has maintained an 89% completion ratio for the 15 training courses. With the addition of 1 new pillar (CPR) and 9 new officers, the Patrol Division still had a 2% increase in completion from 2016. The pillar training includes courses such as Basic Crime Scene Processing, Emergency Vehicle Operations, Standardized Field Sobriety, and Diffusion/De-escalation.
- Patrol Officers worked approximately 48 hours of speed enforcement initiatives, 467 hours of seatbelt enforcement initiatives, and 51 hours of DWI enforcement initiatives. This resulted in 255 citations for speeding, 709 citations issued for no seatbelt, and three (3) arrests for DWI.
- There were 4,760 adult arrests made in 2017 in comparison to 4,704 in 2016. There were 251 juvenile arrests in 2017 in comparison to 305 juvenile arrests in 2016. This represents no significant change in total arrests department wide.
- Patrol reported 24 police pursuits, down from 32 in 2016, which constitutes a 25% decrease; 3,586 accidents were worked, which is a 5% decrease compared to the 3,774 accidents worked in 2016. 160 DWI/DUI arrests were made, a 15% decrease compared to 2016; 832 "no seatbelt" citations were issued, a 17% decrease compared to 2016; and 50 "no child restraint" citations were issued, a 39% increase compared to 2016.

Special Weapons and Tactics (SWAT)

SWAT reported being utilized twenty six (26) times in 2017 for incidents ranging from narcotics search warrants, CID search warrants, and barricaded suspects. Each SWAT officer completed, on average, 312 hours of training throughout the year. Specialized training consisted of two (2) officers attending Sniper Instructor Development Course, two (2) officers attending Basic Precision Rifle School, and five (5) officers attending Basic SWAT School. SWAT also received funds from the Homeland Security Law Enforcement Terrorism Prevention Grant in the amount of \$103,042.60.

INVESTIGATIONS DIVISION

The Conway Police Department Criminal Investigation Division consists of 23 sworn officers and 7 non-sworn who are assigned to Investigations, Narcotics, K9's, Property and Evidence, Records, and COMPSTAT. The following CID statistics were reported for 2017:

- Criminal Investigations worked a total of 2,282 cases, a 6.7% decrease from 2016. Narcotics reported 613 cases opened, a 6.8% increase compared to 2016; \$1,668,074 worth of illegal drugs seized, a 4.8% decrease compared to 2016; and 87 search warrants served, a 14.7% decrease compared to 2016.
- The K9 Unit was utilized 252 times throughout the year for vehicle searches, building searches, and narcotic searches. The Unit seized a street value of \$1,730,470 in illegal narcotics in 2017, a 26.8% decrease from 2016. They also performed 41 public demonstrations throughout the year for schools, civic groups, and other community events, a 10.8% increase from 2016.
- Evidence and Property received 3,866 items in 2017, of which 1,783 were transported to the Arkansas State Crime Laboratory for processing. 2,509 items were destroyed per court order and 304 items were processed and released to the owner. 599 pounds of prescription drugs were taken in for disposal. In January and September of 2017, 1,106 pounds of illegal drugs and drug paraphernalia were taken to the Clean Harbor Incineration Facility to be incinerated.
- The Records Section processed 11,621 incident reports, 2,597 collision reports, 6,332 citations, and 10,426 warnings for 2017. Records Section also entered 372 citations issued by the UCA Police Department.

Program Highlights

❖ Text A Tip

Due to the enormous popularity of text messaging, the Conway Police Department continued to utilize state of the art technology to receive crime tips via text message and through WebTips. This service is 100% anonymous. The technology routes messages through a server that encrypts cell phone numbers before they get to police. The technology also allows investigators to securely reply back to the cell phone without compromising the tipster's identity.

Some of the advantages of text messaging includes being able to communicate in real time with texters. It also allows people to notify police when calling may not be feasible or safe. Texting a tip is easy. We received approximately 285 tips in 2017 regarding drug activity, suspect identification and numerous other items of interest to our department. The system has been a success. Our tips increased 20.8% in 2017 from 2016.

❖ Restaurant Alcohol Compliance Checks

The Narcotics Section of the Conway Police Department conducted 121 alcohol compliance checks in 2017. This operation is to ensure that restaurants are properly checking identification of its patrons and are not selling to underage customers. Of the 121 checks that were made, 103 checks passed while 18 failed for a success rate of 85.12%.

❖ Drug Take Back Program

Conway Police Department maintains a permanent drop box for citizens to dispose of their unused prescription drugs. In 2017, 681 lbs. of prescription medications were collected and disposed of safely through this program. This is a 7.8% increase compared to 2016.

SUPPORT DIVISION

The Support Division consists of 12 sworn officers and 4 non-sworn who are assigned to the following sections: Fleet Maintenance, Training, School Resource Officers, Warrants, and Information Technology. The following Support Division statistics were reported for 2017:

- Fleet Maintenance received eight (8) new Ford Explorer police vehicles. One Ford Expedition and one Dodge Charger were purchased for administrative vehicles. In addition, Fleet Maintenance removed from service 10 various make and model vehicles that were no longer serviceable due to excess mileage or use.
- The Training Division reported a total of 25,930 hours of training in 2017, a 23% decrease from 2016. These hours included Basic Police Academy training, K-9, SWAT, and Field Officer Training. The decrease in hours for 2017 is largely due to the department not hosting sessions of the Central Arkansas Police Academy. The training division started Glock inspections and created a new Armorer's inspection form. They also created a training page on Facebook for the department to notify officers from around the state regarding training that is offered at our department.
- Warrant Officers reported a total of 2,281 warrants served in 2017. This is a 29% increase over the previous year. They also spent 895.5 hours conducting prisoner transports throughout the state. Warrant Officers spent 83 hours acting as Conway District Court bailiffs, conducted 181 applicant fingerprints, and processed 1,788 recalled warrants. Total number of warrants served by officers in the Conway Police Department was 3,689 warrants. Total number of warrants issued in 2017 was 3,997.
- In 2017, one Information Technology Network Systems Administrator was added to the Conway Police Department. Information Technology reported the setup, configuration, and installation of 26 new desktop computers and 24 new laptop computers for various users within the PD. They also installed and configured six (6) new wireless access points at PD, CEOC, and Animal Welfare locations. IT migrated Netmotion to a new Microsoft 2016 Server, upgraded Netmotion server software to version 11.x, and upgraded the PD mobile units to the new Netmotion client software version 11.x. All thin client devices and virtual desktops were replaced with appropriate equipment to phase out the virtual desktop usage by the Conway Police Department. This completed the migration away from the Virtual Desktop platform. This year the department began utilizing the KACE Systems Management Appliance for 3rd party application patching. This includes software such as Java, iTunes, Flash Player, Mozilla Firefox, ExacqVision, and VLC Media Player.

In addition, IT completed and resolved 658 Helpdesk requests. These requests ranged from basic software installation and configuration to laptop hardware replacement.



**Conway Police Department
Sworn Turnover Rate 2012-2017**

| Year | Auth. Sworn Officers | Officer Departures | Officer Turnover Rate |
|-------------|-----------------------------|---------------------------|------------------------------|
| 2012 | 114 | 8 | 7% |
| 2013 | 114 | 5 | 4% |
| 2014 | 117 | 9 | 8% |
| 2015 | 117 | 13 | 12% |
| 2016 | 127 | 11 | 9% |
| 2017 | 127 | 10 | 8% |



**Conway Communications Center
Turnover Rate 2012-2017**

| Year | Auth. Sworn Dispatchers | Departures | Dispatch Turnover Rate |
|-------------|--------------------------------|-------------------|-------------------------------|
| 2012 | 22 | 10 | 46% |
| 2013 | 22 | 3 | 14% |
| 2014 | 22 | 3 | 14% |
| 2015 | 22 | 4 | 19% |
| 2016 | 22 | 11 | 50% |
| 2017 | 22 | 7 | 32% |



**SWORN MANPOWER DISTRIBUTION
BY RACE-GENDER-RANK**

| | Chief | Major | Lieutenant | Sergeant | Officer | Total | Percentage |
|--------------|--------------|--------------|-------------------|-----------------|----------------|--------------|-------------------|
| WM | 1 | 3 | 10 | 11 | 74 | 99 | 77.95% |
| WF | | 1 | | 2 | 13 | 16 | 12.59% |
| BM | | | | 1 | 9 | 10 | 7.87% |
| BF | | | | | | | |
| NAM | | | | | | | |
| NAF | | | | | | | |
| HM | | | | | 1 | 1 | .78% |
| HF | | | | | | | |
| Vacant | | | | | | 1 | .78% |
| TOTAL | 1 | 4 | 10 | 14 | 97 | 127 | 100% |



**NON-SWORN MANPOWER DISTRIBUTION
POLICE, ANIMAL WELFARE, CEOC**



| | FT | PT | Total | Percentage |
|--------------|-----------|-----------|--------------|-------------------|
| WM | 6 | 1 | 7 | 15% |
| WF | 26 | 0 | 26 | 57% |
| BM | 0 | 0 | 0 | 0% |
| BF | 7 | 0 | 7 | 15% |
| NAM | 0 | 0 | 0 | 0% |
| NAF | 0 | 0 | 0 | 0% |
| HM | 0 | 0 | 0 | 0% |
| HF | 1 | 0 | 1 | 2% |
| Vacant | 5 | 0 | 5 | 11% |
| TOTAL | 45 | 1 | 46 | 100% |

PERSONNEL STRENGTH CHART
Effective 12/31/2017

PART I--SWORN-FT

| | |
|---|-----|
| Authorized Sworn | 127 |
| On Hand (authorized minus vacancies) | 126 |
| Physically Available for Duty @ CPD (authorized minus vacancies and activated officers).....1 Vacancy | 126 |

PART II--NON SWORN-FT

| | |
|--|----|
| Authorized Non-Sworn (CPD-15, AWU-8, CEOC-22) | 45 |
| On Hand (Vacancies- AWU-1 CEOC-4) | 40 |

PART III--Non-Sworn-PT

| | |
|---------------------------------------|---|
| Authorized Non-Sworn-PT (AWU & Fleet) | 1 |
| On Hand | 1 |

PART IV--TOTAL STAFF-ALL(F/T & P/T) CATEGORIES

| | |
|------------|-----|
| Authorized | 172 |
| On Hand | 166 |

PART V--CURRENT VACANCIES

| | |
|---------------------|---|
| Sworn positions | 1 |
| Non-Sworn positions | 5 |

PART VI--ACTIVATED OFFICERS 1