



## Conway Police Department – 2014 Annual Report

This document is a report of not only crime statistics but activities and services conducted by the police department in the protection and service to the citizens of this community. While this is a comprehensive report of services required, it does not include the many incidents of police personnel assisting members of the community that did not result in a report filed or arrest made. This report is encouraging considering the ever increasing demand on police services by a growing community and the high turnover rate experienced in the Communications Center and Patrol Division. In 2014, we experienced an 8% turnover rate in sworn officers and a 14% turnover rate in the Conway Emergency Operations Center.

Special Operations worked sixty seven special events resulting in one thousand seven hundred eighty-seven (1,629) total man-hours. This is a 9.8% increase in special events worked compared to 2013 and a 8.9% decrease in man hours required to work special events compared to 2013. The hours worked on special events in the city pulled officers from their normal enforcement duties. Patrol Officers established 12 new Neighborhood Watch Programs and continued to meet with other Neighborhood Watches throughout the year. SWAT reported being utilized twenty (20) times in 2014 for incidents ranging from narcotics search warrants to barricaded suspects. Investigations Division worked a total of 2,399 cases, a 11.1% increase from 2013. Department wide, there were 5,302 adult arrests and 343 juvenile arrests made in 2013. This is a 5.1% increase in total arrests when compared to 2013. Conway Emergency Operations Center reported 66,308 calls for service and 40,819 911 calls received. Animal Welfare Unit reported a total intake of 1,853 animals, a total of 841 adoptions and rescues, and 3008 licenses issued. There was a 6% decrease in euthanized animals in 2014 and 1,245 citations and warnings were issued. There was a total of 18,571 hours of training for officers in 2013; these hours included basic police training, K9, SWAT and Field Training. Program highlights include the continuation of the Text-A-Tip program, Underage Drinking Alcohol Compliance Check, the Drug Take Back Program, the continuation of Compressed Natural Gas (CNG) conversion kits being added to 7 patrol vehicles.

The members of the Conway Police Department are dedicated professionals proud to serve and protect our community.

Chief A. J. Gary

**Violent Crimes**, overall, experienced a slight increase from 2013 to 2014. There were 232 violent crimes reported in 2014 versus 226 violent crimes reported in 2013. The percentage of clearance for Violent Crimes in 2014 is 35% versus 38% for 2013. The Violent Crimes in Conway for 2014 are broken down as follows:

- There was a 0% change in Murders with one reported in 2014 and one reported in 2013.
- There was a 13% increase in Rapes with 26 in 2014 and 23 reported in 2013.
- There was a 21% increase in Robberies with 62 in 2014 and 51 reported in 2013.
- There was a 5.3% decrease in Aggravated Assaults with 143 in 2014 and 151 reported in 2013.

**Property Crimes**, overall, experienced a 4.7% increase from 2013 to 2014 with 2,850 property crimes reported in 2014 versus 2,721 property crimes reported in 2013. The percentage of clearance for Property Crimes in 2014 is 19% versus 44% clearance rate for 2013. The Property Crimes in Conway for 2014 are broken down as follows:

- There was a 6.5% increase in Burglaries with 395 in 2014 and 371 reported in 2013.
- There was a 3% increase in Thefts with 2,311 in 2014 and 2,242 reported in 2013.
- There was a 38% increase in Motor Vehicle Thefts with 141 in 2014 and 102 reported in 2013.
- There was a 50% decrease in Arsons with 3 in 2014 and 6 reported in 2013.

The below table depicts reported incidents over the past eight years. This reflects that while the population in Conway has risen significantly, there has been no significant rise in crime. It should also be noted that in 2008 changes in national reporting requirements resulted in the inclusion of certain crimes that were previously not counted.

Crime Statistics Comparison for 2007 through 2014

|                      | 2007   | 2008   | 2009   | 2010   | 2011   | 2012   | 2013   | 2014   |
|----------------------|--------|--------|--------|--------|--------|--------|--------|--------|
| Murder               | 2      | 0      | 2      | 4      | 3      | 0      | 1      | 1      |
| Rape                 | 39     | 29     | 24     | 19     | 20     | 27     | 23     | 26     |
| Robbery              | 64     | 61     | 59     | 48     | 82     | 80     | 51     | 62     |
| Burglary             | 465    | 418    | 451    | 446    | 397    | 395    | 371    | 395    |
| Theft                | 1,681  | 2,399  | 1,980  | 2,012  | 2,108  | 1,849  | 2,242  | 2,311  |
| Motor Vehicle Theft  | 173    | 128    | 125    | 95     | 105    | 94     | 102    | 141    |
| Estimated Population | 55,970 | 57,741 | 58,512 | 59,881 | 60,881 | 62,430 | 63,500 | 65,800 |

## ADMINISTRATION DIVISION

The Administration Division consists of 7 sworn officers and 39 non-sworn who are assigned to the following sections: Warrants, Records, Fleet Maintenance, Communications Center, Property and Evidence, Training and the Animal Welfare Unit. The following Administration Division statistics were reported for 2013:

- Fleet Maintenance Section received 7 new, Chevrolet Tahoe police vehicles and 2 new Ford Fusions for CID use. All seven of the Tahoe police vehicles were outfitted with CNG (compressed natural gas) conversion kits that will allow the City of Conway to take advantage of lower fuel cost. The Warrants section also received 1 new Ford F-150 that is equipped with CNG Bi-fuel system. One Chevrolet Sonic was purchased for use by the Parking Enforcement Officer. A 4700 International box truck was transferred to the Police Department from the Fire Department for use as a Command Post Vehicle. In addition, the Fleet Maintenance Section removed from service and auctioned off several vehicles that were no longer serviceable due to excess mileage or use.
- Evidence and Property received 1,727 items in 2014, of which 896 were transported to the Arkansas State Crime Laboratory for processing. 1,896 items were destroyed per court order and 245 items were processed and released to the owner. 547 pounds of prescription drugs were taken in for disposal, while 1,125 pounds of drugs and illegal paraphernalia were destroyed.
- The Training Section reported a total of 18,751 hours of training in 2014; these hours included basic police training, K-9, SWAT and Field Officer Training. CPD instructors provided 465 hours of instruction.
- The Records Section processed 11,434 incident reports, 3,437 collision reports, 6,350 citations and 7,275 warnings for 2014. Records Section also entered 408 citations issued by the UCA Police Department.
- The Conway Emergency Operations Center received a total of 66,308 calls for service during 2014. This averages out to 181 phone calls daily. This is a 4% increase in calls for service when compared to 2013. There were 40,819 911 calls made which averages out to be 111, 911 calls per day, which is an 18% increase compared to 2013.
- Warrant Officers reported a total of 1,613 warrants served, spent 962 hours conducting prisoner transports throughout the state. Warrant Officers spent 175 hours acting as Conway District Court bailiffs; Warrant Section personnel conducted 295 applicant fingerprints, processed 1,041 recalled warrants. Total number of warrants processed through the CPD warrant section was 5,640 warrants.
- Animal Welfare impounded 1,853 animals in 2014 as compared to 1,957 in 2013. Dogs/Cats adopted/placed in rescue during 2014 were 841, a 4.7% increase over 2013's 803 adoptions. Conway residents purchased 3,008 dog and cat licenses during 2014, a decline of 4.4% from 3,146 licenses the year before. These licenses brought in \$41,747 in 2014 as compared to

\$44,781 in 2013. The euthanasia rate for dogs/cats brought into the Conway AWU was 36% in 2014, a decline of 6% from the 2013 euthanasia rate. This % rate is well below the national % rate of 65%. The adoption rate for dogs/cats brought into the AWU in 2014 was 45% as compared to 41% in 2013. The national adoption rate is 20%. AWU officers issued 1,261 warnings and citations in 2014, a 1% decrease over 2013. Calls for Service increased by 4.75% in 2014 with 3,261 compared to 3,113 in 2013.

### **PATROL DIVISION**

The Patrol Division consists of 78 sworn officers and 2 non-sworn who are assigned to Patrol, Traffic and Special events. The following Patrol Division statistics were reported for 2014:

- District officers established 12 new Neighborhood Watch Programs compared to 3, in 2013.
- Patrol Division has 14 Pillars of Training that each officer must complete. As of 2014, Patrol Division as a whole has completed 95.8% of the 14 training courses. This training includes courses such as Basic Crime Scene Processing, Emergency Vehicle Operations, Radar and Standardized Field Sobriety Test and Taser training.
- Patrol reported 28 police pursuits, a 50% increase compared to 2013; 3,440 accidents were worked, a 5% increase compared to 2013; 175 DWI/DUI arrests were made, a 12.5% decrease compared to 2013; 754 “no seat belt” citations were issued, an 17% decrease compared to 2013; and 51 “no child restraint” citations were issued, a 25% decrease compared to 2013.
- SWAT reported being utilized twenty (20) times in 2014 for incidents ranging from narcotics search warrants to barricaded suspects. Each SWAT officer completed, on average, 184 hours training throughout the year. Four team members attended Sniper School that totaled 80 hours for each member. Two new members attended basic SWAT School and one member attended Tactical EVOC training.

### **INVESTIGATIONS DIVISION**

The Conway Police Department Criminal Investigation Division consists of 28 sworn officers and 1 non-sworn who are assigned to Investigations, Narcotics, K9's, School Resource Officers and COMPSTAT. The following CID statistics were reported for 2014:

- Investigations worked a total of 2,399 cases, a 11.1% increase from 2013. Narcotics reported 515 cases opened, a 2.1% decrease compared to 2013; \$2,828,799.75 worth of illegal drugs seized, a 13.5% increase compared to 2013; 52 search warrants served, a 22.4% decrease compared to the 67 search warrants served in 2013.
- The K9 Unit was utilized 111 times throughout the year for vehicle searches, building searches and narcotic searches. The Unit seized a street value of \$201,821.02 in illegal narcotics in 2014. They also performed 31 public demonstrations throughout the year for schools, civic group and other community events.

- There were 5,302 adult arrests made and 343 juvenile arrests made, department wide, in 2014, a 5.1% increase in total arrests.

### Program Highlights

#### ❖ Text A Tip

Due to the enormous popularity of text messaging the Conway Police Department began utilizing state of the art technology to receive crime tips via text message and through WebTips. This service is 100% anonymous. The technology routes messages through a server that encrypts cell phone numbers before they get to police. The technology also allows investigators to securely reply back to the cell phone without compromising the tipster's identity.

Some of the advantages of text messaging includes being able to communicate in real time with texters. It also allows people to notify police when calling may not be feasible or safe. Texting a tip is easy. We received 136 tips in 2014 regarding drug activity, suspect identification and numerous other items of interest to our department. The system has been a success and we hope to continue to use it as a tool for fighting crime during this next year

#### ❖ Restaurant Alcohol Compliance Checks

The Narcotics Section of the Conway Police Department conducted 101 alcohol compliance checks at 41 local restaurants throughout 2014. This operation is to ensure that restaurants are properly checking identification of its patrons and are not selling to underage customers. Of the 101 checks that were made, 78 checks passed while 23 failed for a success rate of 77.23%. In 2014, 82 reports were filed with that State of Arkansas Alcohol Beverage Control Division. Those reports consisted of disorderly conduct, public intoxication, battery and serving minors.

#### ❖ Drug Take Back Program

Conway Police Department installed a permanent drop box for citizens to dispose of their unused prescription drugs. In 2014, 547 lbs of prescription medications were collected and disposed of safely. This is a 1.2% decrease compared to 2013.

#### ❖ School Resource Officer K9

The Conway Police Department, in cooperation with the Conway Public School District, received a trained police dog that is being utilized in the Conway schools. K9 Chip, a black Labrador Retriever, is trained in the detection of narcotics and firearms. He is utilized for narcotic / firearm searches in the schools to help deter or detect the presence of illegal items on school property. He also travels to all the elementary schools and does K9 demonstrations and speaking engagements with kids in an effort to prevent juvenile delinquency through close contact and by creating positive relationships with students.



**Conway Police Department  
Sworn Turnover Rate 2010-2014**

| <b>Year</b> | <b>Auth. Sworn Officers</b> | <b>Officer Departures</b> | <b>Officer Turnover Rate</b> |
|-------------|-----------------------------|---------------------------|------------------------------|
| 2010        | 112                         | 6                         | 5%                           |
| 2011        | 112                         | 10                        | 11%                          |
| 2012        | 114                         | 8                         | 7%                           |
| 2013        | 114                         | 5                         | 4%                           |
| 2014        | 117                         | 9                         | 8%                           |
|             |                             |                           |                              |



**Conway Communications Center  
Turnover Rate 2010-2014**

| <b>Year</b> | <b>Auth. Sworn Dispatchers</b> | <b>Departures</b> | <b>Dispatch Turnover Rate</b> |
|-------------|--------------------------------|-------------------|-------------------------------|
| 2010        | 22                             | 7                 | 32%                           |
| 2011        | 22                             | 16                | 73%                           |
| 2012        | 22                             | 10                | 46%                           |
| 2013        | 22                             | 3                 | 14%                           |
| 2014        | 22                             | 3                 | 14%                           |
|             |                                |                   |                               |



### SWORN MANPOWER DISTRIBUTION BY RACE-GENDER-RANK

|              | Chief    | Major    | Lieutenant | Sergeant  | Officer   | Total      | % of Dept.  |
|--------------|----------|----------|------------|-----------|-----------|------------|-------------|
| WM           | 1        | 3        | 9          | 12        | 71        | 96         | 82%         |
| WF           |          | 1        |            | 1         | 9         | 11         | 9%          |
| BM           |          |          |            | 1         | 3         | 4          | 3%          |
| BF           |          |          |            |           | 1         | 1          | 1%          |
| NAM          |          |          |            |           | 1         | 1          | 1%          |
| NAF          |          |          |            |           |           |            |             |
| HM           |          |          |            |           | 1         | 1          | 1%          |
| HF           |          |          |            |           |           |            |             |
| Vacant       |          |          |            |           | 3         | 3          | 3%          |
| <b>TOTAL</b> | <b>1</b> | <b>4</b> | <b>9</b>   | <b>14</b> | <b>89</b> | <b>117</b> | <b>100%</b> |



### NON-SWORN MANPOWER DISTRIBUTION POLICE & ANIMAL WELFARE



|              | FT        | PT       | Total     | % of Dept.  |
|--------------|-----------|----------|-----------|-------------|
| WM           | 8         | 1        | 9         | 19%         |
| WF           | 30        | 1        | 31        | 66%         |
| BM           | 0         | 0        | 0         | 0%          |
| BF           | 5         | 0        | 5         | 11%         |
| NAM          | 0         | 0        | 0         |             |
| NAF          | 0         | 0        | 0         |             |
| HM           | 1         | 0        | 1         | 2%          |
| HF           | 0         | 0        | 0         |             |
| Vacant       | 1         | 0        | 1         | 2%          |
| <b>TOTAL</b> | <b>45</b> | <b>2</b> | <b>47</b> | <b>100%</b> |

**PERSONNEL STRENGTH CHART**  
**Effective 12/31/2014**

**PART I--SWORN-FT**

|  |     |
|--|-----|
| Authorized Sworn   | 117 |
| On Hand (authorized minus vacancies)   | 114 |
| Physically Available for Duty @ CPD<br>(authorized minus vacancies and activated officers) | 114 |

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**PART II--NON SWORN-FT**

|  |    |
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| Authorized Non Sworn<br>(CPD-16, AWU-6, CEOC-22) | 45 |
| On Hand<br>(CPD-1, AWU-0, CEOC-4)                | 44 |

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**PART III--Non Sworn-PT**

|                         |   |
|-------------------------|---|
| Authorized Non Sworn-PT | 2 |
| On Hand                 | 2 |

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**PART IV--TOTAL STAFF-ALL(F/T & P/T) CATEGORIES**

|            |     |
|------------|-----|
| Authorized | 162 |
| On Hand    | 160 |

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**PART V--CURRENT VACANCIES**

|                     |   |
|---------------------|---|
| Sworn positions     | 3 |
| Non Sworn positions | 3 |

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**PART VI--ACTIVATED OFFICERS**



