



Conway Police Department – 2013 Annual Report

This document is a report of not only crime statistics but activities and services conducted by the police department in the protection and service to the citizens of this community. While this is a comprehensive report of services required, it does not include the many incidents of police personnel assisting members of the community that did not result in a report filed or arrest made. This report is encouraging considering the ever increasing demand on police services by a growing community and the high turnover rate experienced in the Communications Center and Patrol Division. In 2013, we experienced a 4% turnover rate in sworn officers and a 14% turnover rate in the Conway Emergency Operations Center.

Special Operations worked sixty one special events resulting in one thousand seven hundred eighty seven (1,787) total man-hours. This is a 38% increase in special events worked compared to 2012 and a 7% increase in man hours required to work special events compared to 2012. The hours worked on special events in the city pulled officers from their normal enforcement duties. Patrol Officers established 3 new Neighborhood Watch Programs and continued to meet with other Neighborhood Watches throughout the year. SWAT reported being utilized twenty eight (28) times in 2013 for incidents ranging from narcotics search warrants to barricaded suspects. Investigations Division worked a total of 2,159 cases, a 3.9% increase from 2012. Department wide, there were 5,011 adult arrests and 358 juvenile arrests made in 2013. This is a 5.3% increase in total arrests when compared to 2012. Conway Emergency Operations Center reported 63,380 calls for service and 34,250 911 calls received. Animal Welfare Unit reported a total intake of 1,957 animals, a total of 803 adoptions and rescues, and 3,146 licenses issued. There was a 2% decrease in euthanized animals in 2013 and 1,272 citations and warnings were issued. There was a total of 15,747 hours of training for officers in 2013; these hours included basic police training, K9, SWAT and Field Training. Program highlights include the continuation of the Text-A-Tip program, the Drug Take Back Program, the implementation of Compressed Natural Gas (CNG) conversion kits to 10 patrol and Animal Welfare vehicles, the purchase and use of a Firearms simulator for police officers and the purchase and use of a CAD simulator for our communications personnel.

The members of the Conway Police Department are dedicated professionals proud to serve and protect our community.

Chief A. J. Gary

Violent Crimes, overall, experienced a slight increase from 2012 to 2013. There were 226 violent crimes reported in 2013 versus 218 violent crimes reported in 2012. The percentage of clearance for Violent Crimes in 2013 is 38% versus 37% for 2012. The Violent Crimes in Conway for 2013 are broken down as follows:

- There was a 100% increase in Murders with one reported in 2013 and 0 in 2012.
- There was a 15% decrease in Rapes with 23 reported in 2013 and 27 in 2012.
- There was a 36% decrease in Robberies with 51 reported in 2013 and 80 in 2012.
- There was a 36% increase in Aggravated Assaults with 151 reported in 2013 and 111 in 2012.

Property Crimes, overall, experienced an increase from 2012 to 2013 with 2,721 property crimes reported in 2013 versus 2,346 property crimes reported in 2012. The percentage of clearance for Property Crimes in 2013 is 44% versus 20% clearance rate for 2012. The Property Crimes in Conway for 2013 are broken down as follows:

- There was a 6% decrease in Burglaries with 371 reported in 2013 and 395 in 2012.
- There was a 21% increase in Thefts with 2,242 reported in 2013 and 1,849 in 2012.
- There was a 9% increase in Motor Vehicle Thefts with 102 reported in 2013 and 94 in 2012.
- There was a 25% decrease in Arsons with 6 reported in 2013 and 8 in 2012.

The below table depicts reported incidents over the past eight years. This reflects that while the population in Conway has risen significantly, there has been no significant rise in crime. It should also be noted that in 2008 changes in national reporting requirements resulted in the inclusion of certain crimes that were previously not counted.

Crime Statistic’s Comparison for 2006 through 2013

| | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 |
|----------------------|--------|--------|--------|--------|--------|--------|--------|--------|
| Murder | 3 | 2 | 0 | 2 | 4 | 3 | 0 | 1 |
| Rape | 35 | 39 | 29 | 24 | 19 | 20 | 27 | 23 |
| Robbery | 61 | 64 | 61 | 59 | 48 | 82 | 80 | 51 |
| Burglary | 393 | 465 | 418 | 451 | 446 | 397 | 395 | 371 |
| Theft | 1843 | 1681 | 2399 | 1980 | 2012 | 2108 | 1849 | 2,242 |
| Motor Vehicle Theft | 184 | 173 | 128 | 125 | 95 | 105 | 94 | 102 |
| Estimated Population | 54,199 | 55,970 | 57,741 | 58,512 | 59,881 | 60,881 | 62,430 | 63,500 |

ADMINISTRATION DIVISION

The Administration Division consists of 8 sworn officers and 39 non-sworn who are assigned to the following sections: Warrants, Records, Fleet Maintenance, Communications Center, Property and Evidence, Training and the Animal Welfare Unit. The following Administration Division statistics were reported for 2013:

- Fleet Maintenance Section received 8 new, Chevrolet Tahoe police vehicles and 6 new Dodge Avengers for Admin and CID use. All eight of the Tahoe police vehicles were outfitted with CNG (compressed natural gas) conversion kits that will allow the City of Conway to take advantage of lower fuel cost. The Animal Welfare Unit also received two new vehicles and both were equipped with CNG systems. In addition, the Fleet Maintenance Section removed from service and auctioned off several vehicles that were no longer serviceable due to excess mileage or use.
- Evidence and Property received 1,547 items in 2013, of which 893 were transported to the Arkansas State Crime Laboratory for processing. 830 items were destroyed per court order and 157 items were processed and released to the owner. 554 pounds of prescription drugs were taken in for disposal.
- The Training Section reported a total of 15,747 hours of training in 2013; these hours included basic police training, K-9, SWAT and Field Officer Training. CPD instructors provided 368 hours of instruction. Eight officers were certified as firearms instructors and sixteen officers were certified as law enforcement instructors.
- The Records Section processed 11,087 incident reports, 3,277 collision reports, 6,351 citations and 6,765 warnings for 2013. Records Section also entered 566 citations issued by the UCA Police Department.
- The Conway Emergency Operations Center received a total of 63,680 calls for service during 2013. This averages out to 174 phone calls daily. This is a 1% increase in calls for service when compared to 2012. There were 34,250 911 calls made which averages out to be 94, 911 calls per day.
- Warrants reported a total of 2,306 warrants served, spent 988 hours conducting prisoner transports throughout the state. Warrant Officers spent 176 hours acting as Conway District Court bailiffs; Warrant Section personnel conducted 217 applicant fingerprints, processed 542 recalled warrants. Total number of warrants processed through the CPD warrant section was 5,360 warrants.
- Animal Welfare impounded 1,957 animals in 2013 as compared to 1,954 in 2012. Dogs/Cats adopted/placed in rescue during 2013 were 803, a 6% increase over 2012's 754 adoptions. Conway residents purchased 3,146 dog and cat licenses during 2013, a decline of 11% from 3,382 licenses the year before. These licenses brought in \$44,781 in 2013 as compared to \$45,931 in 2012. The euthanasia rate for dogs/cats brought into the Conway AWU was 42% in 2013, a decline of 2% from the 2012 euthanasia rate. This % rate is well below the national % rate of 65%. The adoption rate for dogs/cats brought into the AWU in 2013 was 41% as compared to 39% in 2012. The national adoption rate is 20%. AWU officers issued 1,272

warnings and citations in 2013, a 16% increase over 2012. Calls for Service increased by 27% in 2013 (3,402) from 2012 (2,679).

Program Highlights

- A “Shoot / Don’t Shoot” firearms simulator was purchased and installed at CPD. This equipment allows officers to train in high risk, scenario based situations in which the decision is made to shoot or not shoot. This tool is beneficial in preparing officers for real life situations in which that split second decision needs to be made.
- A CAD simulator was also purchased and installed at CEOC for initial and skill maintenance training. This allows our communications personnel to train for high stress situations in a training environment to better prepare them for the real calls they receive on a daily basis.
- The first Compressed Natural Gas (CNG) equipped Animal Welfare Unit vehicles were added to the fleet this year along with 8 additional CNG conversions for our Patrol Tahoes. The cost of CNG at this time is \$1.50 a gallon compared to gasoline at \$3.10 a gallon. This is sure to save money in the annual fuel budget.

PATROL DIVISION

The Patrol Division consists of 81 sworn officers and 2 non-sworn who are assigned to Patrol, Traffic and Special events. The following Patrol Division statistics were reported for 2013:

- District established 3 new Neighborhood Watch Programs.
- Patrol Division has 14 Pillars of Training that each officer must complete. As of 2013, Patrol Division as a whole has completed 92% of the 14 training courses. This training includes courses such as Basic Crime Scene Processing, Emergency Vehicle Operations, Radar and Standardized Field Sobriety Test and Taser training.
- Patrol reported 17 police pursuits, a 26% decrease compared to 2012; 3,275 accidents were worked, a 2% decrease compared to 2012; 200 DWI/DUI arrests were made, a 16% decrease compared to 2012; 910 “no seat belt” citations were issued, an 11% increase compared to 2012; and 68 “no child restraint” citations were issued, a 19% decrease compared to 2012.
- The K9 unit was utilized 97 times throughout the year reporting \$126,280 street value of seized drugs.
- SWAT reported being utilized twenty eight (28) times in 2013 for incidents ranging from narcotics search warrants to barricaded suspects. Each SWAT officer completed, on average, 184 hours training throughout the year. SWAT officers attended additional training to include the National Tactical Officers Association, FBI SWAT School as well as conducting mutual training session with the Conway Bomb Squad.

Program Highlights

The Traffic Divisions taught the “Collision Avoidance Training” program (CAT) to 20 teenage drivers this year. CAT is an advanced vehicle control and defensive driving program designed for teenage drivers. The objective of the program is to enhance young drivers’ awareness of the complex task of operating an automobile and to create and practice skills that will prepare them to anticipate and handle the hazards that occur during normal driving conditions. This is an advanced hands-on, behind-the-wheel training program.

INVESTIGATIONS DIVISION

The Conway Police Department Criminal Investigation Division consists of 26 sworn officers and 1 non-sworn who are assigned to Investigations, Narcotics, School Resource Officers and COMPSTAT. The following CID statistics were reported for 2013:

- Investigations worked a total of 2,159 cases, a 3.9% increase from 2012.
- Narcotics reported 526 cases opened, a 21% increase compared to 2012; \$2,492,823 worth of illegal drugs seized, a 417% increase compared to 2012; 67 search warrants served, a 91% increase compared to 2012 and; one (1) meth lab seized which was equivalent to the number from 2012.
- There were 5,011 adult arrests made and 358 juvenile arrests made, department wide, in 2013, a 5.3% increase in total arrests.

Program Highlights

❖ Text A Tip

Due to the enormous popularity of text messaging the Conway Police Department began utilizing state of the art technology to receive crime tips via text message and through WebTips. This service is 100% anonymous. The technology routes messages through a server that encrypts cell phone numbers before they get to police. The technology also allows investigators to securely reply back to the cell phone without compromising the tipster's identity.

Some of the advantages of text messaging includes being able to communicate in real time with texters. It also allows people to notify police when calling may not be feasible or safe. Texting a tip is easy. We received 152 tips in 2013 regarding drug activity, suspect identification and numerous other items of interest to our department. The system has been a success and we hope to continue to use it as a tool for fighting crime during this next year.

❖ Drug Take Back Program

Conway Police Department installed a permanent drop box for citizens to dispose of their unused prescription drugs. In 2013, 554 lbs of prescription medications were collected and disposed of safely. This is a 4.8% decrease compared to 2012.



**Conway Police Department
Sworn Turnover Rate 2008-2013**

| Year | Auth. Sworn Officers | Officer Departures | Officer Turnover Rate |
|-------------|-----------------------------|---------------------------|------------------------------|
| 2008 | 107 | 6 | 6% |
| 2009 | 112 | 3 | 3% |
| 2010 | 112 | 6 | 5% |
| 2011 | 112 | 10 | 11% |
| 2012 | 114 | 8 | 7% |
| 2013 | 114 | 5 | 4% |



**Conway Communications Center
Turnover Rate 2008-2013**

| Year | Auth. Sworn Dispatchers | Departures | Dispatch Turnover Rate |
|-------------|--------------------------------|-------------------|-------------------------------|
| 2008 | 22 | 9 | 41% |
| 2009 | 22 | 5 | 23% |
| 2010 | 22 | 7 | 32% |
| 2011 | 22 | 16 | 73% |
| 2012 | 22 | 10 | 46% |
| 2013 | 22 | 3 | 14% |



SWORN MANPOWER DISTRIBUTION BY RACE-GENDER-RANK

| | Chief | Major | Lieutenant | Sergeant | Officer | Total | % of Dept. |
|--------------|----------|----------|------------|-----------|-----------|------------|-------------|
| WM | 1 | 3 | 9 | 13 | 72 | 99 | 86% |
| WF | | 1 | | 1 | 8 | 10 | 8% |
| BM | | | | | 4 | 4 | 4% |
| BF | | | | | | | |
| NAM | | | | | 1 | 1 | 1% |
| NAF | | | | | | | |
| HM | | | | | 1 | 1 | 1% |
| HF | | | | | | | |
| Vacant | | | | | | | |
| TOTAL | 1 | 4 | 9 | 14 | 86 | 114 | 100% |



NON-SWORN MANPOWER DISTRIBUTION POLICE & ANIMAL WELFARE



| | FT | PT | Total | % of Dept. |
|--------------|-----------|----------|-----------|-------------|
| WM | 8 | 1 | 9 | 19% |
| WF | 30 | 1 | 31 | 66% |
| BM | 1 | 0 | 1 | 2% |
| BF | 6 | 0 | 6 | 13% |
| NAM | 0 | 0 | 0 | |
| NAF | 0 | 0 | 0 | |
| HM | 0 | 0 | 0 | |
| HF | 0 | 0 | 0 | |
| Vacant | 8 | 1 | 9 | 19% |
| TOTAL | 45 | 2 | 47 | 100% |

PERSONNEL STRENGTH CHART
Effective 12/31/2013

PART I--SWORN-FT

| | |
|--|-----|
| Authorized Sworn | 117 |
| On Hand (authorized minus vacancies) | 114 |
| Physically Available for Duty @ CPD (authorized minus vacancies and activated officers) | 114 |

PART II--NON SWORN-FT

| | |
|--|----|
| Authorized Non Sworn (CPD-16, AWU-7, CEOC-22) | 45 |
| On Hand | 45 |

PART III--Non Sworn-PT

| | |
|-------------------------|---|
| Authorized Non Sworn-PT | 2 |
| On Hand | 2 |

PART IV--TOTAL STAFF-ALL(F/T & P/T) CATEGORIES

| | |
|------------|-----|
| Authorized | 164 |
| On Hand | 161 |

PART V--CURRENT VACANCIES

| | |
|---------------------|---|
| Sworn positions | 3 |
| Non Sworn positions | 0 |

PART VI--ACTIVATED OFFICERS

| | |
|-------------------------|---------------|
| Charles Hartwick | Oct-13 |
|-------------------------|---------------|

Changes in staffing levels reflect the numbers from the Finance Department April 2012

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