



Conway Police Department – 2012 Annual Report

This document is a report of not only crime statistics but activities and services conducted by the police department in the protection and service to the citizens of this community. While this is a comprehensive report of services required, it does not include the many incidents of police personnel assisting members of the community that did not result in a report filed or arrest made. This report is encouraging considering the ever increasing demand on police services by a growing community and the high turnover rate experienced in the Communications Center and Patrol Division. In 2012, we experienced a 7% turnover rate in sworn officers and a 46% turnover rate in the Conway Emergency Operations Center.

Special Operations worked forty two special events resulting in one thousand six hundred and seventy (1,670) total man-hours. This is a 61% increase in special events worked compared to 2011 and a 37% increase in man hours required to work special events compared to 2011. The hours worked on special events in the city pulled officers from their normal enforcement duties. Patrol Officers assisted with 6 new Neighborhood Watch Programs. SWAT reported being utilized twenty (20) times in 2012 for incidents ranging from narcotics search warrants to barricaded suspects. Investigations Division worked a total of 2,078 cases, a 10.9% increase from 2011. Department wide, there were 4,687 adult arrests and 413 juvenile arrests made in 2012. This is a 3% increase in each category when compared to 2011. Conway Emergency Operations Center reported 62,216 calls for service and more than 32,000 911 calls. Animal Welfare Unit reported a total intake of 1,954 animals, a total of 754 adoptions and rescues, and 3,382 licenses issued. There were 836 animals euthanized and 977 citation and warnings issued. There was a total of 19,827 hours of training for officers in 2012; these hours included basic police training, K9, SWAT and Field Training. Program highlights included implementation of the Smart 911 System. Other programs included the Youth Leadership Academy, Drug Take Back, Enforcement of Underage Drinking Laws (EUDL), Text-A-Tip and the Explorer Program.

The members of the Conway Police Department are dedicated professionals proud to serve and protect our community.

Chief A. J. Gary

Violent Crimes, overall, had no change from 2011 to 2012. There were 218 violent crimes reported in 2012 versus 220 violent crimes reported in 2011. The percentage of clearance for violent crimes within 2012 is 37% versus 40% for 2011. The violent crimes in Conway for 2011 are broken down as follows:

- There was a 100% decrease in murders with none reported in 2012 and 3 in 2011.
- There was a 35% increase in rapes with 27 reported in 2012 and 20 in 2011.
- There was a 2.5 % decrease in robberies with 80 reported in 2012 and 82 in 2011.
- There was a 3.4% decrease in aggravated Assaults with 111 reported in 2012 and 115 in 2011.

Property Crimes There was a 10% decrease in property crimes from 2011 to 2012 with 2,346 property crimes reported in 2012 versus 2,616 property crimes reported in 2011. The percentage of clearance for property crimes in 2012 is 20% versus 21% clearance rate for 2011. The property crimes in Conway for 2011 are broken down as follows:

- There was no change in burglaries with 395 reported in 2012 and 397 in 2011.
- There was a 12% decrease in thefts with 1,849 reported in 2012 and 2,108 in 2011.
- There was a 11% decrease in motor vehicle thefts with 94 reported in 2012 and 105 in 2011.
- There was a 33% decrease in arsons with 8 reported in 2012 and 6 in 2011.

The below table depicts reported incidents over the past eight years. This reflects that while the population in Conway has risen significantly, there has been no significant rise in crime. It should also be noted that in 2008 changes in national reporting requirements resulted in the inclusion of certain crimes that were previously not counted.

Crime Statistic's Comparison for 2005 through 2012

	2005	2006	2007	2008	2009	2010	2011	2012
Murder	1	3	2	0	2	4	3	0
Rape	26	35	39	29	24	19	20	27
Robbery	39	61	64	61	59	48	82	80
Burglary	419	393	465	418	451	446	397	395
Theft	2113	1843	1681	2399	1980	2012	2108	1849
Motor Vehicle Theft	177	184	173	128	125	95	105	94
Estimated Population	52,428	54,199	55,970	57,741	58,512	59,881	60,881	62,430

ADMINISTRATION DIVISION

The Administration Division consists of 7 sworn officers and 39 non-sworn who are assigned to Warrants, Records, Fleet Maintenance, Communications Center, Property and Evidence. The following Administration Division statistics were reported for 2012:

- Fleet Maintenance Section received 10 new police vehicles and ordered 2 new motorcycles. All ten of the police vehicles were outfitted with CNG (compressed natural gas) conversion kits that will allow the City of Conway to take advantage of lower fuel cost when available. In addition, the Fleet Maintenance Section removed from service and auctioned off several vehicles that were no longer serviceable due to excess mileage or use.
- Evidence and Property received 2,042 items in 2012, of which 1,015 were transported to the Arkansas State Crime Laboratory for processing. 942 items were destroyed per court order. As of December 31, 2012, the Evidence and Property Section was in control of 5,338 items of evidence and property. 640 pounds of prescription drugs were taken in for disposal.
- The Training Section reported a total of 19,827 hours of training in 2012; these hours included basic police training, K-9, SWAT and Field Officer Training. CPD instructors provided 274 hours of instruction. Two officers were certified as firearms instructors and two officers were certified as law enforcement instructors.
- The Records Section processed 11,079 incident reports, 3,352 collision reports, 6,609 citations and 6,305 warnings for 2012. Records Section also entered 635 citations issued by the UCA Police Department.
- The Conway Emergency Operations Center received a total of 62,216 calls for service during 2012, more than 170 phone calls daily. This is a 6% increase in calls for service when compared to 2011. During 2012, there were more than 32,000, 911 calls made to the Operations Center. More than 89 a day.
- Warrants reported a total of 2,104 warrants served and the Warrants Section processed another 2,760 warrants served by other CPD officers. The Warrants Section also provided 610 transport hours and 138 bailiff hours.
- AWU reported a total intake of 1,954 animals, an increase of 12% compared to 2011; 754 adoptions and animal rescues which is 7% more than 2011; 3,382 licenses were issued. There were 836 animals euthanized and 977 citations and warnings were issued.

Program Highlights

❖ Smart911

CPD kicked off the Smart911 system this year. This program allows residents to create a free Safety Profile that provides critical, lifesaving data to 9-1-1 in the event of an emergency call. Smart911 improves police and emergency response by providing added information that the resident might want

available to a dispatcher, to police, or to emergency responders, if calling 9-1-1. By providing rescue information with Smart911 in advance, the individual resident can ensure that the information is accurate and appropriate. If an emergency does happen, dispatchers are already a step ahead.

❖ Youth Leadership Academy

In 2012, the Training Section held a Youth Leadership Academy. During the weeklong event, 18 children from the community were exposed to CPD functions such as Patrol, Motorcycle, K9, SWAT, CID, Traffic and the Explorer Program. Important safety issues such as internet safety were covered with attendees.

PATROL DIVISION

The Patrol Division consists of 83 sworn officers and 2 non-sworn who are assigned to Patrol, School Resource Officers, Traffic, and Special events. The following Patrol Division statistics were reported for 2011:

- District assisted with 6 new Neighborhood Watch Programs.
- Patrol Division has 14 Pillars of Training that each officer must complete. As of 2012, Patrol Division as a whole has completed 88.7% of the 14 training courses. This training includes courses such as Basic Crime Scene Processing, Emergency Vehicle Operations, Radar and Standardized Field Sobriety Test and Taser training.
- Patrol reported 23 police pursuits, a 15% increase compared to 2011; 3,351 accidents were worked, a 5.8% increase compared to 2011; 240 DWI/DUI arrests were made, a 10.5% increase compared to 2011; 821 “no seat belt” citations were issued, a 3% increase compared to 2011; and 84 “no child restraint” citations were issued, a 3% decrease compared to 2011.
- The K9 unit was utilized 41 times throughout the year reporting: \$39,608 street value of seized drugs.
- SWAT reported being utilized twenty (20) times in 2012 for incidents ranging from narcotics search warrants to barricaded suspects. Each SWAT officer completed, on average, 184 hours training throughout the year. Other SWAT officers attended additional training to include leadership and operation specific training totaling 180 hours.

INVESTIGATIONS DIVISION

The Conway Police Department Criminal Investigation Division consists of 23 sworn officers and 1 non-sworn who are assigned to Investigations, Narcotics, School Resource Officers and COMPSTAT. The following CID statistics were reported for 2011:

- Investigations worked a total of 2,078 cases, a 10.9% increase from 2011.
- Narcotics reported 434 cases opened, a 23% increase compared to 2011; \$482,114 worth of illegal drugs seized, a 22% increase compared to 2011; 35 search warrants served, a 75% increase compared to 2011 and; one (1) meth lab seized which resulted in a 90% decrease compared to 2011.

- There were 4,687 adult arrests made and 413 juvenile arrests made, department wide, in 2012.

Program Highlights

❖ Text A Tip

Due to the enormous popularity of text messaging the Conway Police Department began utilizing state of the art technology to receive crime tips via text message and through WebTips. This service is 100% anonymous. The technology routes messages through a server that encrypts cell phone numbers before they get to police. The technology also allows investigators to securely reply back to the cell phone without compromising the tipster's identity.

Some of the advantages of text messaging includes being able to communicate in real time with texters. It also allows people to notify police when calling may not be feasible or safe. Texting a tip is easy. We received 91 tips in 2012 regarding drug activity, suspect identification and numerous other items of interest to our department. The system has been a success and we hope to continue to use it as a tool for fighting crime during this next year.

❖ Drug Take Back Program

Conway Police Department installed a permanent drop box for citizens to dispose of their unused prescription drugs. In 2012, 582 lbs of prescription medications were collected and disposed of safely. This is a 94% increase compared to 2011.

❖ EUDL (Enforcement of Underage Drinking Laws)

Conway Police Department continued the EDUL grant awarded for July 2011 to May 2012 from the Office of Justice. The department continued the checks even after the grant had ended. The purpose of the grant was to address the problem of minors being served alcohol in our community. During 2012, 105 compliance checks were conducted with approximately 17 (16%) of the checks resulting in failure of the business to follow the laws and serve alcohol to minors, resulting in 16 citations and 1 warning. In 2011, approximately 33% of the compliance checks resulted in failure. An improvement of approximately 17% has been seen since the compliance checks started resulting in fewer minors being served alcohol in our community.

❖ Explorer Program

The Conway Police Department Explorer Program had approximately fifteen (15) young men and women attending weekly Explorer meetings. They received training on a wide spectrum of law enforcement topics ranging from report writing to traffic stops.

Other 2012 accomplishments included: sponsoring and staffing a booth at Toad Suck Daze and volunteering their time at Conway Public Schools by providing a security element at extracurricular activities such as football and basketball games. Explorers were also rewarded for their hard work with a paintball outing. In addition, three Explorers have transitioned to careers in law enforcement by working in the jail and telecommunications. Others have participated in teen court.

**Conway Police Department
Sworn Turnover Rate 2007-2012**

Year	Auth. Sworn Officers	Officer Departures	Officer Turnover Rate
2007	104	14	13%
2008	107	6	6%
2009	112	3	3%
2010	112	6	5%
2011	112	10	11%
2012	114	8	7%

**CEOC Turnover Rate
2007- 2012**

Year	Auth. Sworn Dispatchers	Departures	Dispatch Turnover Rate
2007	22	11	50%
2008	22	9	41%
2009	22	5	23%
2010	22	7	32%
2011	22	16	73%
2012	22	10	46%

**SWORN MANPOWER DISTRIBUTION
BY RACE-GENDER-RANK**

	Chief	Major	Lieutenant	Sergeant	Officer	Total	% of Dept.
WM	1	3	9	13	73	99	86%
WF		1		1	8	10	9%
BM					4	4	3%
BF							
NAM					1	1	1%
NAF							
HM					1	1	1%
HF							
Vacant							
TOTAL	1	4	9	14	87	115	100%

***1 temporary extra authorized position while employee is deployed**

**NON-SWORN MANPOWER DISTRIBUTION
POLICE & ANIMAL WELFARE**

	FT	PT	Total	% of Dept.
WM	6	1	7	15%
WF	24	1	25	53%
BM	0	0	0	
BF	6	0	6	13%
NAM	0	0	0	
NAF	0	0	0	
HM	0	0	0	
HF	0	0	0	
Vacant	8	1	9	19%
TOTAL	44	3	47	100%

PERSONNEL STRENGTH CHART
Effective 12/31/2012

PART I--SWORN-FT

Authorized Sworn	114
On Hand (authorized minus vacancies)	115
Physically Available for Duty @ CPD (authorized minus vacancies and activated officers)	114

PART II--NON SWORN-FT

Authorized Non Sworn (CPD-16, AWU-6, CEOC-22)	44
On Hand (CPD-1, AWU-0, CEOC-4)	36

PART III--Non Sworn-PT

Authorized Non Sworn-PT	3
On Hand	2

PART IV--TOTAL STAFF-ALL(F/T & P/T) CATEGORIES

Authorized	162
On Hand	153

PART V--CURRENT VACANCIES

Sworn positions	0
Non Sworn positions	9

PART VI--ACTIVATED OFFICERS

Charles Hartwick	Oct-13
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PART VII--OFFICERS AT POLICE ACADEMY **GRAD DATE**

Internal Reviews and Investigations of Complaints Calendar Year 2012

Types of Investigations

Unsatisfactory Performance:	
Sworn	07
Non-Sworn	01
Conduct Unbecoming:	
Sworn	01
Non-Sworn	00
Conduct during Pursuit	08
Use of Force	01
Harassment	
Sworn	01
Non-Sworn	01
Accident Resulting in AI:	<u>01</u>
Total Administrative Inquiries	18

Results of Investigations

Discipline:	
*Letter of Reprimand	04
*Resignation	00
*Termination	04
*Suspension	232 hrs
*Early Warning Notice	00
*Form 219	07
*Reassigned	00
Exonerated	04
Unfounded	01
Unsubstantiated	00

(14/18 AI's were sent to Review Board for recommendations.)

No complaints of biased based policing during 2012 (1.2.9d)

City Vehicles Damage/Accidents

Damage to City Vehicle (Struck Immobile Object)	07
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At Fault Vehicle Crash	06
Not at Fault Vehicle Crash	05
<u>Unable to Determine Fault</u>	<u>01</u>
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Total Involvement	19
Resulted in Administrative Inquiry	01