



Conway Police Department Annual Report 2018



Conway, Arkansas





Conway Police Department – 2018 Annual Report

This document is a report of not only crime statistics but activities and services conducted by the police department in the protection and service to the citizens of this community. While this is a comprehensive report of services required, it does not include the many incidents of police personnel assisting members of the community that did not result in a report filed or arrest made. This report is encouraging considering the ever increasing demand on police services by a growing community and the high turnover rate experienced in the Communications Center and Patrol Division. In 2018, we experienced a 13% turnover rate in sworn officers and a 27% turnover rate in the Conway Emergency Operations Center.

Special Operations worked twenty-seven (27) special events resulting in 1,329 total man-hours. Officers worked two (2) additional events compared to 2017 but had a 1% decrease in man-hours worked. SWAT reported being utilized seventeen (17) times in 2018 for incidents ranging from Narcotics search warrants to barricaded suspects. The Crime Suppression Unit (CSU) spent 367 hours patrolling city parks and 375 hours working special events. In addition, they made a total of 538 arrests in 2018. The Investigations Division worked a total of 2,868 cases, a 25.7% increase from 2017. Department wide, there were 4,864 adult arrests and 363 juvenile arrests made in 2018. This is a 2% increase in adult arrests and a 45% increase in Juvenile arrests when compared to the previous year. Conway Emergency Operations Center estimated 80,260 calls for service, which is a 17.9% increase from 2017. There were 36,631 Emergency 911 calls received, which is a 26.4% increase compared to the previous year. Animal Welfare Unit reported a total intake of 1,385 animals, a total of 724 adoptions and rescues, and 2,811 licenses issued. There was a 9% decrease in euthanized animals in 2018 and 2,011 citations and warnings were issued. There was a total of 21,062 hours of training for officers in 2018; these hours included Basic Police Academy Training, K9, SWAT, and Field Training. Program highlights include the continuation of the Text-A-Tip program, and the Drug Take Back Program.

The members of the Conway Police Department are dedicated professionals proud to serve and protect our community.

Chief Jody Spradlin

Violent Crimes, overall, experienced a 16% increase from 2017 to 2018. There were 293 violent crimes reported in 2018 versus 253 violent crimes reported in 2017. The violent crimes in Conway for 2018 are broken down as follows:

- There was a 500% increase in Murders with 6 reported in 2018 and 1 reported in 2017.
- There was a 68% increase in Rapes with 42 in 2018 and 25 reported in 2017.
- There was a 11% decrease in Robberies with 56 in 2018 and 63 reported in 2017.
- There was a 15% increase in Aggravated Assaults with 189 in 2017 and 164 reported in 2017.

(Although there was a 500% increase in Murders for 2018, the homicides were Domestic or Drug/Robbery related with the offender and the victim having some relationship. Although not included in our statistics for 2018, the kidnap/homicide from Target, Elvia Fragstein case, was the exception to the homicides listed. Conway PD assisted FCSO in working and apprehending the suspects in that case.)

Property Crimes, overall, experienced a 6% decrease from 2017 to 2018 with 2,131 property crimes reported in 2018 versus 2,260 property crimes reported in 2017. The Property Crimes in Conway for 2018 are broken down as follows:

- There was a 22% decrease in Burglaries with 245 in 2018 and 315 reported in 2017.
- There was a slight decrease in Thefts with 1,793 in 2018 and 1,797 reported in 2017.
- There was a 37% decrease in Motor Vehicle Thefts with 91 in 2018 and 144 reported in 2017.
- There was a 50% decrease in Arsons with 2 in 2018 and 4 reported in 2017.

The below table depicts reported incidents over the past eight years. This reflects that while the population in Conway has risen significantly, there has been no significant rise in crime.

Crime Statistics Comparison for 2011 through 2018

	2011	2012	2013	2014	2015	2016	2017	2018
Murder	3	0	1	1	2	5	1	6
Rape	20	27	23	26	26	35	25	42
Robbery	82	80	51	62	85	89	63	56
Burglary	397	395	371	395	394	343	315	245
Theft	2,108	1,849	2,242	2,311	2,482	2,379	1,797	1,793
Motor Vehicle Theft	105	94	102	141	149	186	144	91
Estimated Population	60,881	62,430	63,500	64,500	64,980	65,300	65,800	65,782

ADMINISTRATION DIVISION

The Administration Division consists of 2 sworn officers and 31 non-sworn who are assigned to the following sections: Office of Professional Responsibilities, Conway Emergency Operations Center, and the Animal Welfare Unit. The following Administration Division statistics were reported for 2018:

- The Conway Emergency Operations Center received a total of 36,631 9-1-1 calls in 2018. This is an average of 100 calls per day. This is also a 26.4% increase from 2017. Due to a telephone system upgrade and an inability to access the old database, the non-emergency call totals for 2018 are unknown; however, from July to December, there was a total of 25,944 non-emergency telephone calls and 14,186 9-1-1 calls. If trends for the first half of the year match those of the second half of the year, there would have been approximately 80,260 calls total, for an increase of 17.9% compared to 2017.

- Animal Welfare impounded 1,385 animals in 2018 as compared to 1,629 in 2017. Dogs/Cats adopted or placed at a rescue center during 2018 were 724, a 3.6% decrease over 2017's 751. Conway residents purchased 2,811 dog and cat licenses during 2018, a 7.3% decrease from the 3,033 licenses the year before. These licenses along with half of the adoptions fees brought in \$43,213 in 2018 as compared to \$41,837 in 2017. These funds allow for the spay/neuter account to continue with healthcare needs of shelter animals. (There is different licensing fee based on altered or unaltered animals.) The euthanasia rate for dogs/cats brought into the Conway AWU was 22% in 2018, compared to the 2017 euthanasia rate of 31%. This percentage rate is well below the national rate of 65%. The adoption/release to rescue rate for dogs/cats brought into the AWU in 2018 was 53% as compared to 46% in 2017. The national adoption rate is 25%. AWU officers issued 2,011 warnings and citations in 2018, an increase of 3.9% from 2017. Calls for Service decreased by 14.3% in 2018, with 2,843 compared to 3,319 in 2017.

PATROL DIVISION

The Patrol Division consists of 85 sworn officers and 2 non-sworn. The following statistics were reported for 2018:

- Patrol Division has 16 pillars of training that each officer must complete. As of the end of 2018, the Patrol Division has maintained a 93% completion ratio for the 16 training courses. In 2018, Naloxone Training was added to the pillars. Additional pillar training includes courses such as Basic Crime Scene Processing, Emergency Vehicle Operations, Standardized Field Sobriety, and Diffusion/De-escalation.
- Patrol Officers worked approximately 18 hours of DWI Enforcement and 238 hours of Seat Belt Enforcement. This resulted in 742 vehicle stops, 303 no seat belt citations, 19 no insurance citations, 18 citations for no child restraint, 142 speed citations, 3 fugitive apprehensions, 2 drug arrests and 1 DWI arrest..
- There were 4,864 adult arrests made in 2018 in comparison to 4,760 in 2017; a 2% increase. There were 363 juvenile arrests in 2018 in comparison to 251 juvenile arrests in 2017 resulting in a 45% increase.
- Patrol reported 20 police pursuits, down from 24 in 2017, which constitutes a 17% decrease; 3,582 accidents were worked, which is less than 1% difference compared to the 3,586 accidents worked in 2017.
- 148 DWI/DUI arrests were made in 2018 in comparison to 160 in 2017- an 8% decrease. 411 No Seat Belt citations were issued, a 51% decrease from the 832 citations issued in 2017. 50 No Child Passenger Restraint citations were issued matching the 50 issued in 2017.

Special Weapons and Tactics (SWAT)

SWAT reported being utilized twenty (17) times in 2018. Fourteen (14) callouts were for Narcotics operations, one callout for CID, and two were joint operations with the US Marshall Service concerning sex offender compliance check and warrant round-up.

Each SWAT officer averaged 312 hours of training throughout the year. Specialized training consisted of Basic SWAT School, Instructor for Basic SWAT School, Advanced Firearm Instructor and Counter Drug Basic Reconnaissance Course.

Crime Suppression Unit (CSU)

CSU celebrated their first full year as a unit consisting of three patrol officers and one supervisor. They made 293 felony arrests, 141 misdemeanor arrests and 104 warrant arrests for a total of 538 arrests in 2018. They recovered 5 stolen vehicles as well as 7 guns seized. Officers spent 367 hours patrolling city parks as well as working 375 hours working special events.

INVESTIGATIONS DIVISION

The Conway Police Department Criminal Investigation Division consists of 24 sworn officers and 7 non-sworn who are assigned to Investigations, Narcotics, K9, Property and Evidence, Records, and COMPSTAT. The following CID statistics were reported for 2018:

- Criminal Investigations worked a total of 2,868 cases, a 25.7% increase from 2017. Narcotics reported 636 cases opened, a 3.8% increase compared to 2017; \$920,039 worth of illegal drugs seized, a 44.8% decrease compared to 2017; and 38 search warrants served, a 56.3% decrease compared to 2017.
- The K9 Unit was utilized 77 times throughout the year for vehicle searches, building searches, and narcotic searches. The Unit seized a street value of \$373,776 in illegal narcotics in 2018, a 78.4% decrease from 2017. They also performed 25 public demonstrations throughout the year for schools, civic groups, and other community events, a 39% decrease from 2017.
- Evidence and Property received 4,059 items in 2018, of which 1,799 were transported to the Arkansas State Crime Laboratory for processing. 2,593 items were destroyed per court order and 260 items were processed and released to the owner. 1,246 pounds of prescription drugs were taken in for disposal. In June, 633 pounds of illegal drugs and drug paraphernalia were taken to the Clean Harbor Incineration Facility to be incinerated.
- The Records Section processed 10,866 incident reports, 3,608 collision reports (1,102 collision reports processed in RMS and 2,506 reports processed in eCrash), 6,115 citations (959 citations processed in RMS and 5,156 citations processed in eCite), and 10,278 warnings (694 warning citations processed in RMS and 9,584 warning citations processed in eCite) for 2018. Records Section also entered 427 citations issued by the UCA Police Department.

Program Highlights

❖ Text A Tip

Due to the enormous popularity of text messaging, the Conway Police Department continued to utilize state of the art technology to receive crime tips via text message and through WebTips. This service is 100% anonymous. The technology routes messages through a server that encrypts cell phone numbers before they get to police. The technology also allows investigators to securely reply back to the cell phone without compromising the tipster's identity.

Some of the advantages of text messaging includes being able to communicate in real time with texters. It also allows people to notify police when calling may not be feasible or safe. Texting a tip is easy. We received approximately 227 tips in 2018 regarding drug activity, suspect identification and numerous other items of interest to our department. The system has been a success.

❖ Drug Take Back Program

Conway Police Department maintains a permanent drop box for citizens to dispose of their unused prescription drugs. In 2018, 1256.5 lbs. of prescription medications were collected and disposed of safely through this program. This is an 84.5% increase compared to 2017.

SUPPORT DIVISION

The Support Division consists of 15 sworn officers and 5 non-sworn who are assigned to the following sections: Fleet Maintenance, Training, School Resource Officers, Warrants, and Information Technology. The following Support Division statistics were reported for 2018:

- Fleet Maintenance received one (1) new Ford Explorer and three (3) new Chevrolet Tahoe police vehicles. In addition, Fleet Maintenance removed from service twelve (12) various make and model vehicles that were no longer serviceable due to excess mileage or use. Four (4) were donated to the Renewal Ranch program. Total money collected from sales \$19,829.00.
- The Training Unit reported a total of 21,062 hours of training in 2018, a 19% decrease from 2017. These hours included Basic Police Academy training, K-9, SWAT, and Field Officer Training. The training division started Glock inspections and created a new Armorer's inspection form. I.T. Setup / configured 10 old laptops for use in training unit. This has assisted in teaching officers to use RMS, E-Crash, E-Cite, and that all logins needed by a new officer are working prior to being sent to their FTO.
- Warrant Officers reported a total of 1,549 warrants served in 2018- a 32% decrease. They also spent 872 hours conducting prisoner transports throughout the state with 36,482 total miles driven. Warrant Officers spent 61 hours acting as Conway District Court bailiffs, conducted 210 applicant fingerprints, and processed 756 recalled warrants. Total number of warrants served by officers in the Conway Police Department was 3,740 warrants. Total number of warrants issued in 2018 was 2,921.
- Information Technology Network Systems Administrator reported the setup, configuration, and installation of five (5) new desktop computers and five (5) new laptop computers for various users within the PD. IT setup / configured 10 old laptops removed from units for use in training unit. He also installed and configured one (1) new wireless access point at PD. IT migrated Police Department, Conway Emergency Operations Center, and Animal Welfare cameras to a new camera software platform called Video Insight. This software will save the city financially since there is not a yearly maintenance fee for support for this product. Over 43 cameras were migrated to this software. He assisted Information Technology with the network reconfiguration for Police Department and Animal Welfare. This consisted of a new IP address scheme for CPD and the AWU locations. This is a project that IT is working on city wide to increase network security and simplify network traffic routing. He also completed and resolved 566 Helpdesk requests. These requests ranged from basic software install/configuring to laptop hardware replacement (such as LCD screen or hinge replacements, etc.)



**Conway Police Department
Sworn Turnover Rate 2013-2018**

Year	Auth. Sworn Officers	Officer Departures	Officer Turnover Rate
2013	114	5	4%
2014	117	9	8%
2015	117	13	12%
2016	127	11	9%
2017	127	10	8%
2018	127	16	13%



**Conway Communications Center
Turnover Rate 2013-2018**

Year	Auth. Sworn Dispatchers	Departures	Dispatch Turnover Rate
2013	22	3	14%
2014	22	3	14%
2015	22	4	19%
2016	22	11	50%
2017	22	7	32%
2018	22	6	27%



**SWORN MANPOWER DISTRIBUTION
BY RACE-GENDER-RANK**

	Chief	Major	Lieutenant	Sergeant	Officer	Total	Percentage
WM	1	3	9	12	70	95	74.80%
WF		1		2	14	17	13.39%
BM			1		8	9	7.09%
BF							
NAM							
NAF							
HM					2	2	1.57%
HF							
Vacant						4	3.15%
TOTAL	1	4	10	14	94	127	100%



**NON-SWORN MANPOWER DISTRIBUTION
POLICE, ANIMAL WELFARE, CEOC**



	FT	PT	Total	Percentage
WM	7	1	8	17.39%
WF	29	0	29	63.04%
BM	0	0	0	0%
BF	5	0	5	10.87%
NAM	0	0	0	0%
NAF	0	0	0	0%
HM	0	0	0	0%
HF	0	0	0	0%
Vacant	4	0	4	8.70%
TOTAL	45	1	46	100%

PERSONNEL STRENGTH CHART
Effective 12/31/2017

PART I--SWORN-FT

Authorized Sworn	127
On Hand (authorized minus vacancies)	123
Physically Available for Duty @ CPD (authorized minus vacancies and activated officers)í í 4 Vacancies	123

PART II--NON SWORN-FT

Authorized Non-Sworn (CPD-15, AWU-8, CEOC-22)	45
On Hand (Vacancies- CEOC- 4)	41

PART III--Non-Sworn-PT

Authorized Non-Sworn-PT (AWU)	1
On Hand	1

PART IV--TOTAL STAFF-ALL(F/T & P/T) CATEGORIES

Authorized	173
On Hand	165

PART V--CURRENT VACANCIES

Sworn positions	4
Non-Sworn positions	4

PART VI--ACTIVATED OFFICERS	0
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